

Detailed, Real-time Program Measurement Metrics

More Effectively Manage When You Can Measure

When optimized, your employment screening program is a big business differentiator that helps you consistently and cost-effectively select qualified candidates who represent your brand. Having the right data at your fingertips to make those program optimization choices is now available with Insight Advantage®.

Insight Advantage puts the detailed, real-time program measurement metrics you need at your fingertips. This service helps you ensure your screening program is running at peak performance by making it easier than ever to access in-depth performance analytics.

Get Instant, Data-Driven Visualizations

As a user-friendly application, it allows you to run detailed screening reports as well as summary dashboards in seconds and get instant results in the form of data-driven visualizations that can be automatically converted into PDFs or professional-looking Power Point slides for management presentations.

62% of surveyed employers report that lengthy turnaround times are their biggest challenge when conducting background checks¹



60% report that the cost of background checks is their biggest challenge¹



3 Problems Solved by Insight Advantage:



- Identifying and benchmarking trends for turnaround times and costs
- Tracking report request completion for recruiters
- Producing actionable insights to increase effectiveness and explain results to management

¹ HR.com June 2017 National Survey Employers Universally Using Background Checks to Protect Employees, Customers and the Public

You get a clear, big-picture view of how your screening program is performing, along with pinpointed insights to help you quickly spot screening trends, process delays, program inconsistencies and potential compliance issues. This advanced level of program visibility empowers you to quickly address and correct any potential problems or inefficiencies before they compromise the integrity of your screening program, impact your broader hiring process or increase your liability and costs.

INSIGHT ADVANTAGE

Missing Information (MI) Metrics

Region >

State >

City >

Client ID

Package >

Search Category >

Search Type

Screening Country

MI Order Volume by Month

Uncover trends in MI orders

Month	MI Volume
Jan-2018	~7,500
Feb-2018	~6,500
Mar-2018	~7,500
Apr-2018	~2,500

MI Search Category

SrcDet Search Category

General

Category	Percentage
General	59.9%
Verifications	21.1%
International	19.0%

MI Orders

23,180

MIN

2.9%

of Total Orders

791,461

MI Change History

How many MI orders were eventually completed

Month	MI to Complete
Jan-2018	~7,500
Feb-2018	~6,500
Mar-2018	~7,500
Apr-2018	~2,500

MI Reason

Most common issues causing delays

Reason	Percentage
Submitted Incomplete Data	51.9%
Supporting Documents	25%
Education Information / Subject Information	20%

MI Searches

19,047

MIN

0.8%

of Total Searches

2,492,...

Adjudicated Order Volume by Month

Compare to total orders using snapshot tool

Volume

Jan 2018 Feb 2018 Mar 2018

Total Adjudicated Orders

586,720

Order Volume by Adjudication Result

Estimate workload for your adjudication team

Volume

Eligible Approved Meets the Hiring Criteria Recommended Favorable Decisional Not Eligible Review Required Not Approved Clear/Clean Clear to Hire Ineligible Not Recommended Hire Does Not Meet Hiring Criteria Qualified Unfavorable In-Eligible For Hire

Order Adjudication Results

Use filters to find opportunities to adjust criteria

Score

Eligible 39.1%

Approved 16.7%

Meets the Hiring Criteria 15.2%

Recommended 5.9%

Favorable 5.6%

Decisional 1.1%

Review-Required 1.1%

Not Eligible 1.1%

Not Approved 1.1%

Fine tune program settings to minimize turnaround times and maximize ROI

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